



Canadian Mental
Health Association
Vancouver-Fraser
Mental health for all

Kirk Sorensen
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Thrift Store Volunteer – New Westminster

MISSION STATEMENT:

As the nation-wide leader and champion for mental health, CMHA facilitates access to the resources people require to maintain and improve mental health and community integration, build resilience and support recovery from mental illness.

The Treasure Chest Thrift Store, located in heart of Up-town, New Westminster (435 Sixth Street), serves the community by providing an assortment of low-priced, good quality clothing, movies, books, antiques and specialty items. The revenue generated by the store supports the programs and services of CMHA VF. Managed by a very small team of staff, the Thrift Store could not operate without our dedicated volunteers.

DELIVERABLES/DUTIES:

- Welcoming customers, answering their questions and helping them locate items
- Accepting payments ensuring accurate transactions via cash, debit or credit
- Bagging and wrapping purchases for customers, ensuring the bag stock remains full
- Ensure that all store policies on refunds, holds and pricing are properly followed
- Maintaining a clean and tidy work space
- Answer telephone calls in a professional manner

QUALIFICATIONS:

- Able to work at least one shift per week (Tuesday-Saturday shifts are 3 hours, Sunday shift is 4 hours)
- Ability to handle transactions accurately and responsibly
- Friendly demeanor with great customer service skills
- Basic math skills
- Previous customer service or cashier experience is an asset

PROGRAM TIMES:

Each volunteer is asked to be available for at least one shift a week. Our hours of operation are Tuesday-Saturday from 10:00am to 4:00pm and Sunday from 12:00pm to 4:00pm. Shifts on Tuesday to Saturday are for 3 hours and the Sunday shift is 4 hours.

APPLY:

Please email/mail/fax a CMHA volunteer application form as well as copy of your resume to:

Kirk Sorensen, Volunteer Coordinator: volunteervf@cmha.bc.ca
#110-2425 Quebec Street Vancouver BC, V5T 4L6